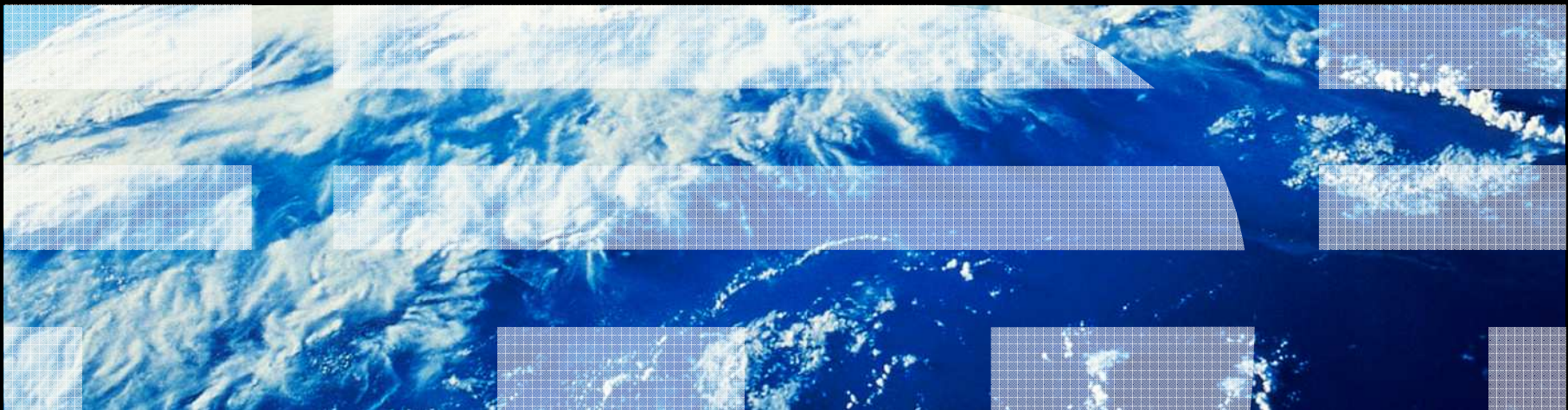


**Dr. Shiva Kumar**

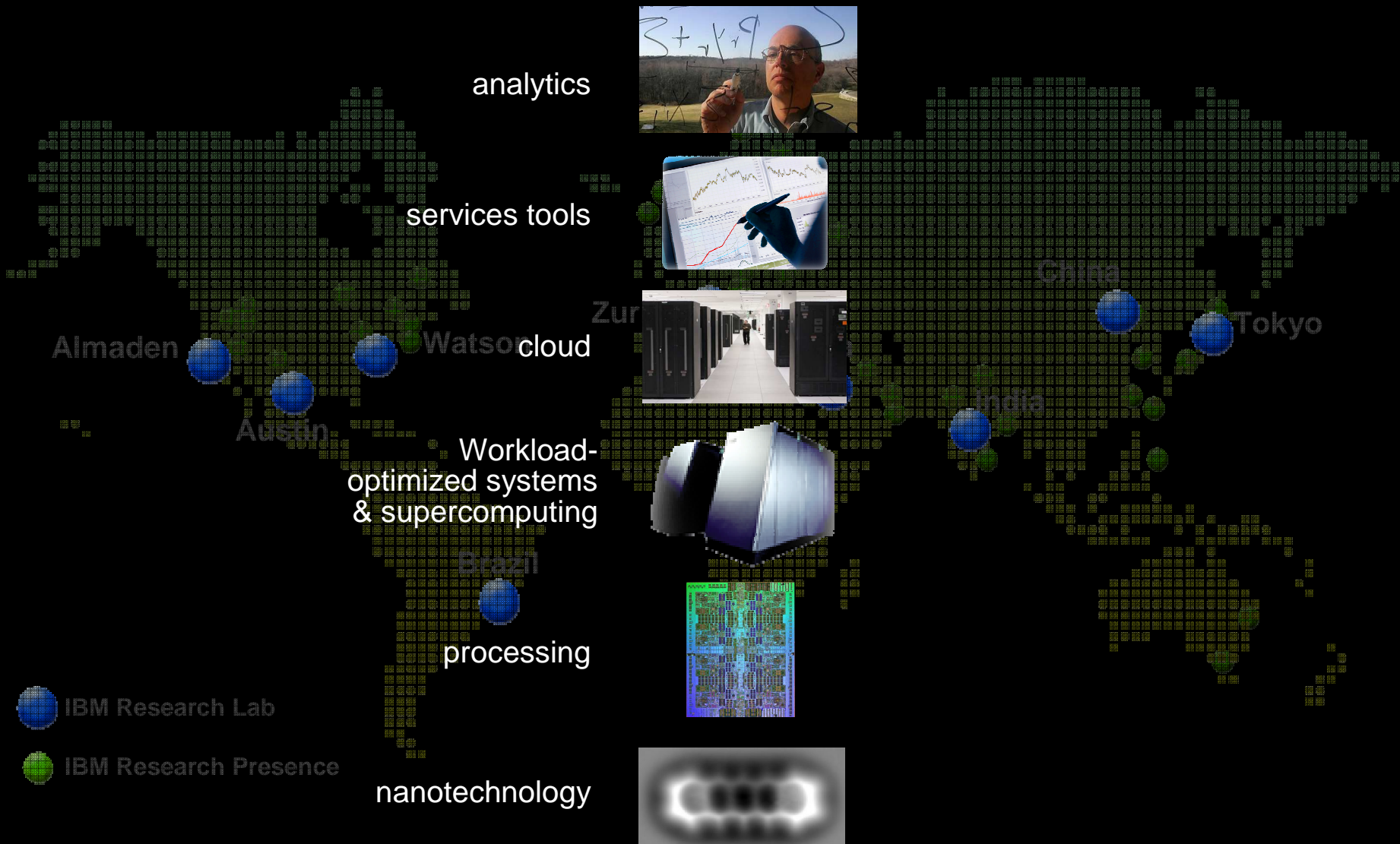
Vice President,  
Enterprise Performance and Industry Analytics



# Innovation that Matters – an IBM story



# IBM Research: Global and Vertically Oriented



IBM Research Lab

IBM Research Presence



Our world is becoming  
**INSTRUMENTED**



Our world is becoming  
**INTERCONNECTED**



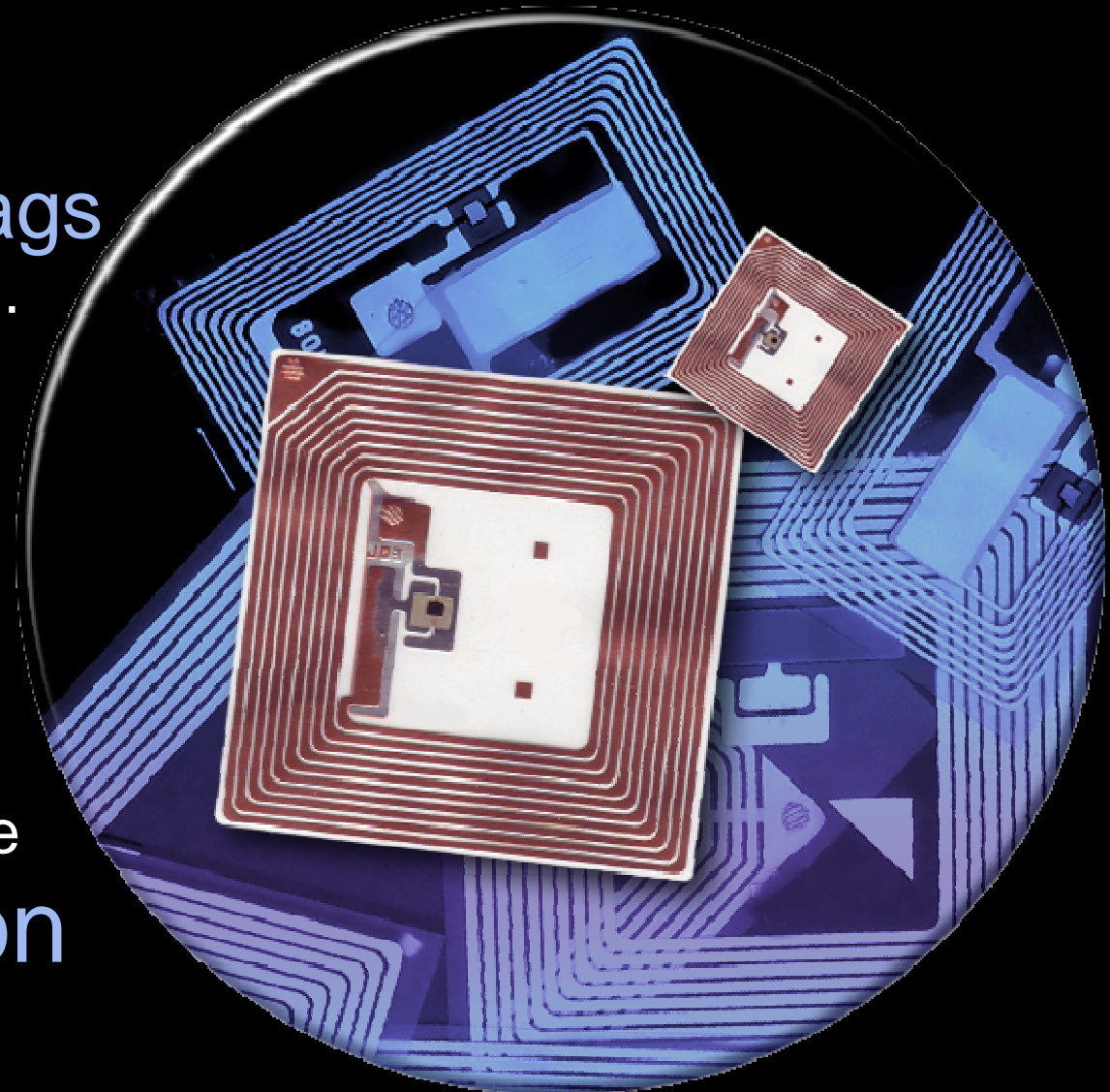
All things becoming  
**INTELLIGENT**



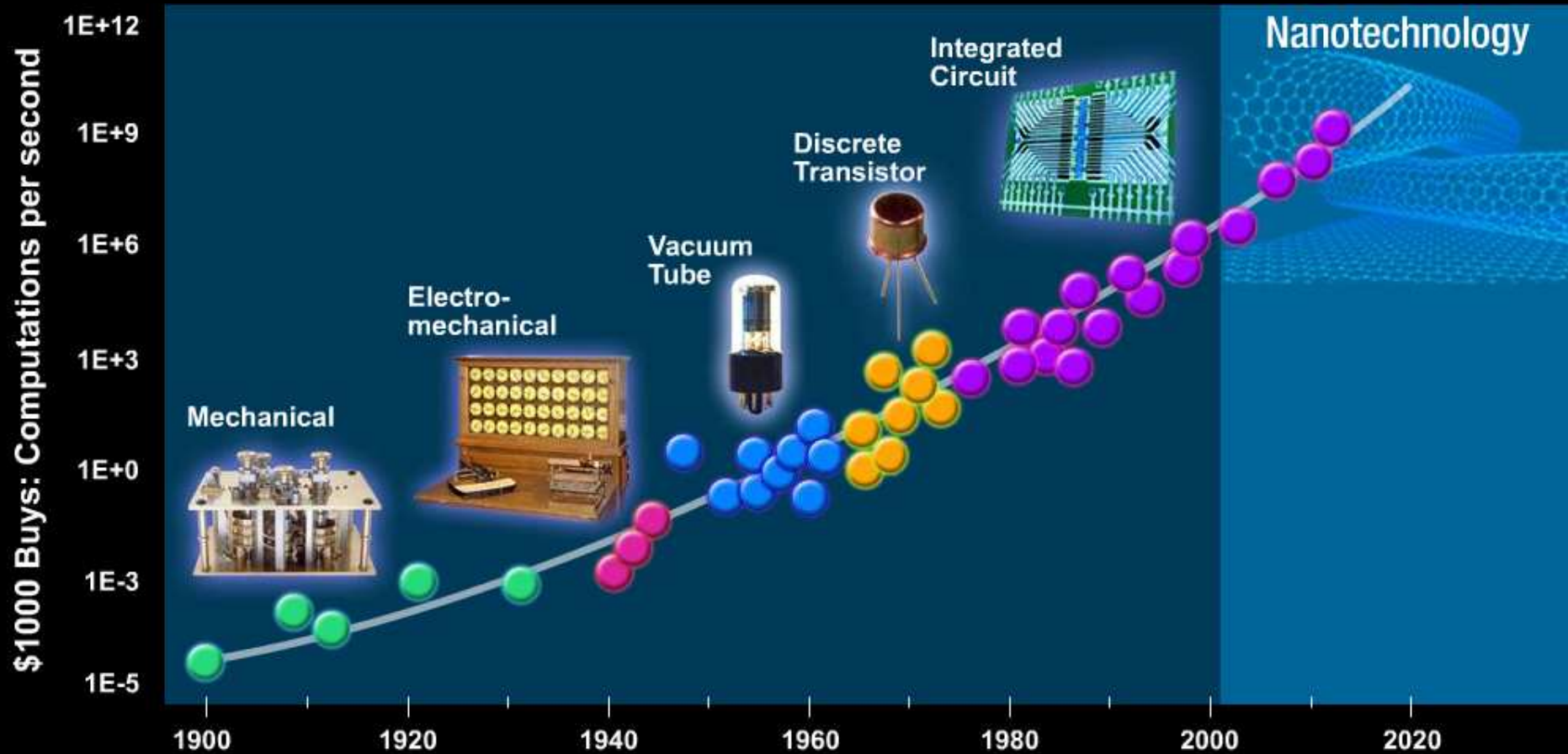
## Instrumented

In 2005 there were  
**1.3 billion RFID tags**  
in circulation...

... today, there are  
**30 billion**



# Advances in Technology are Accelerating



Source: Kurzweil 1999 – Moravec 1998

© 2010 IBM Corporation

## Interconnected

There will be more than **5 billion** mobile phone subscriptions worldwide by the end of 2010

Mobile **Internet** users reached 450 million in 2009, **expected to more than double by 2013**

Combined spending on consumer and business mobile applications will top **\$25 billion** worldwide by 2014

In some countries, such as India, **more mobile phones are in use than there are people using them**



# Hyper-growth Wireless Demands Will Drive New Opportunities

## Mobile Internet

- Smart Phone and Mobile Entertainment applications will drive **>10 to 30x** mobile traffic in next 6 years
- Wireless industry will need to transform existing voice-oriented network to content-oriented network

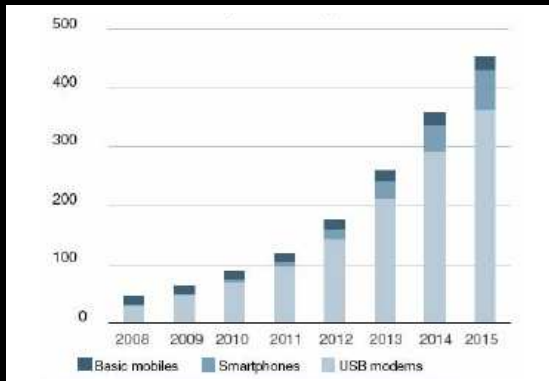
## M2M / Smarter Planet

- M2M communication has become an multi-billion fast growing market, and will continue to grow **4x** in 5 years
- Emerging Smart Grid, Public Security, Telematics 2.0 will drive broadband M2M growth

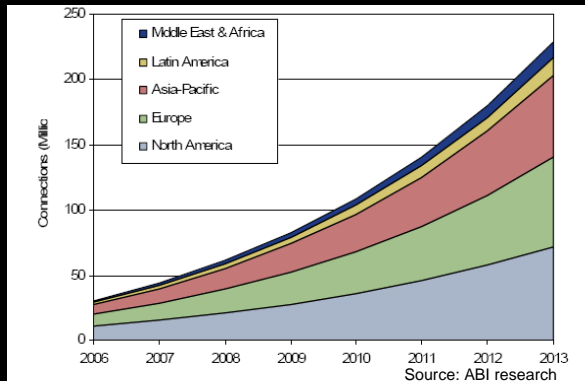
## Enterprise Wireless

- **70%** of mobile traffic will happen in-building
- Femtocell / picocell covering wireless in-door will grow **>10x** in the next 5 years
- The volume of 4G femtocell / picocell will drive down the cost impacting wireless in enterprise

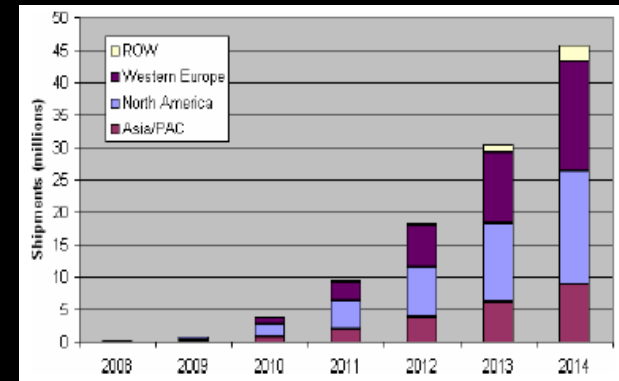
Mobile traffic per customer by device (Mb/month)



Total cellular M2M connections by region, world market, forecast: 2006 to 2013



Total wireless shipments by region, world market, forecast: 2008 to 2014



## Growth Through Customer Focus and New Mobile Services

India's largest private sector telecom operator needed to implement and deliver new services rapidly and cost-effectively to provide competitive differentiation and strengthen its customer relationships

### Impact

- Added 2.5 million new customers per month
- Improved cross-selling
- Optimized business processes and infrastructure through flexible, standardized integration framework
- Flexible pricing model avoids major increases in capital expenditures

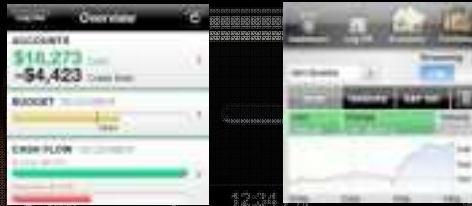




# Mobile Financial Applications are Modifying Consumer Behavior

## Mint

Securely access your financial data anytime



## E\*Trade Mobile

get quotes, track prices, see portfolios, and even execute trades



## MasterCard's ATM Hunter

Find the nearest ATM



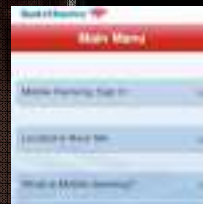
## LoanShark

calculate loan costs, compare interest rates, repayment terms, and amortization.



## BoA

Mobile banking or locate their nearest ATM



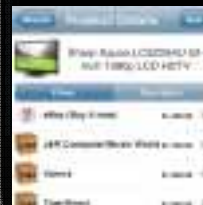
## Bloomberg

Real-time market headlines, stock quotes, and more.



## Save Benjis

Compare prices when you're shopping



## PayPal Mobile

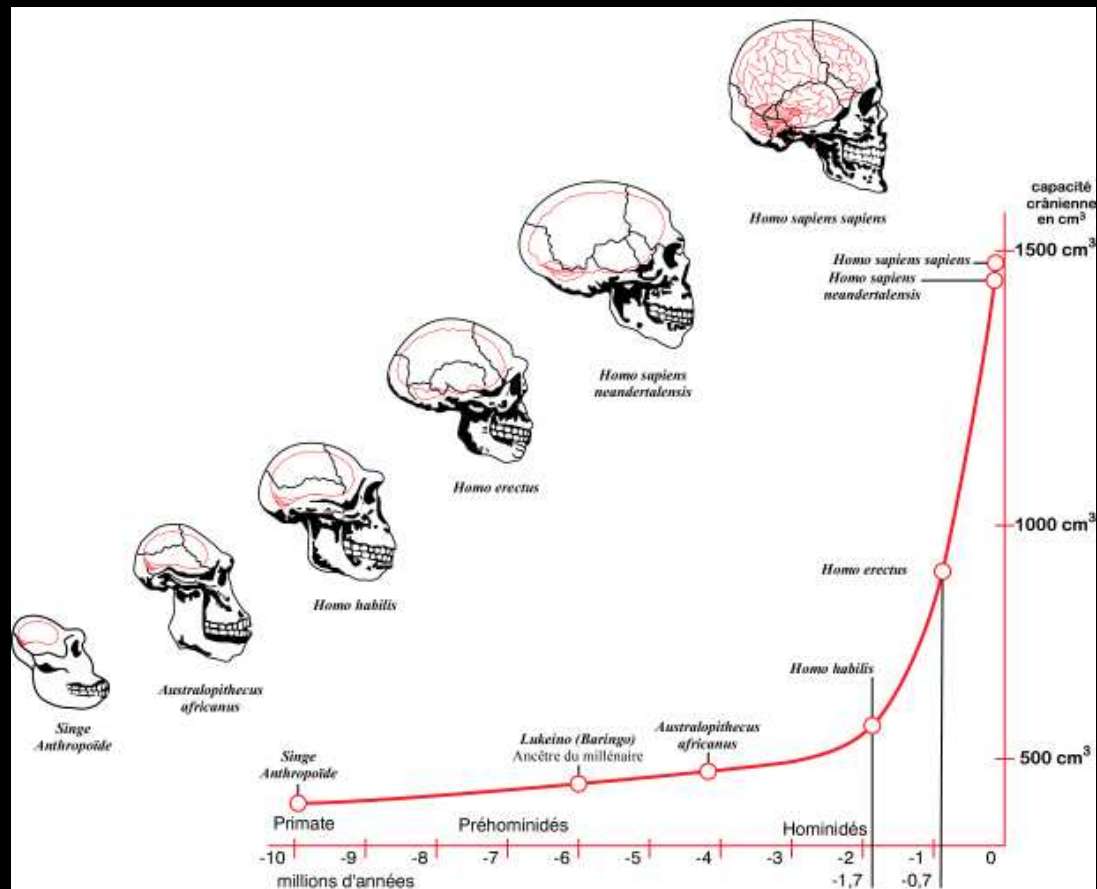
Send money to friends, family, vendors, or employees fast, securely, and on-the-go.



# Intelligent

The Human Brain has expanded capacity over time

- Growth driven largely by extent of social interaction
- Minimal impact of ecology or environment



## Information Explosion

Data is growing 60% compound annually – that's

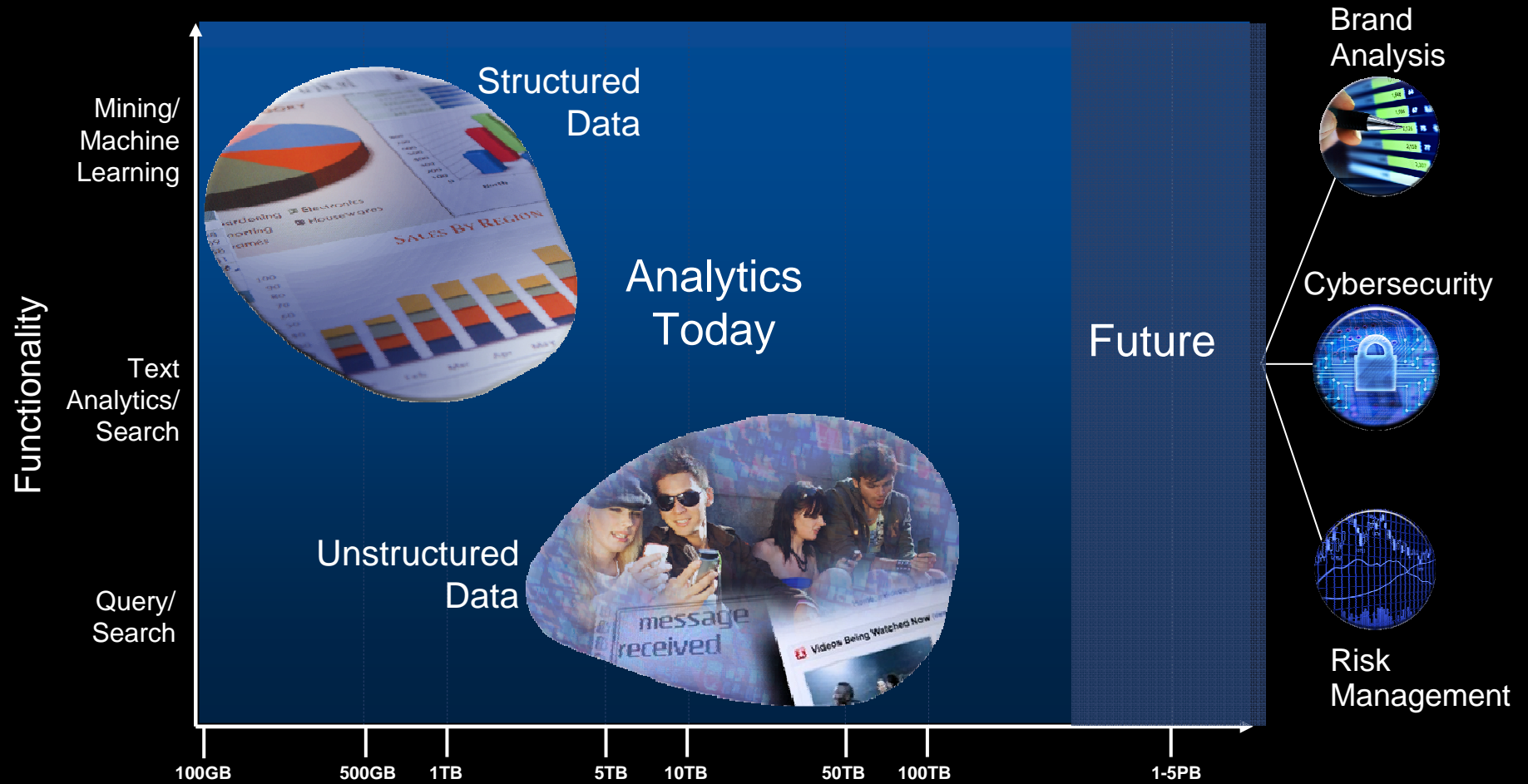
**6 trillion** bytes/second

In 3 years, IP traffic is expected to total more than a trillion gigabytes – that's

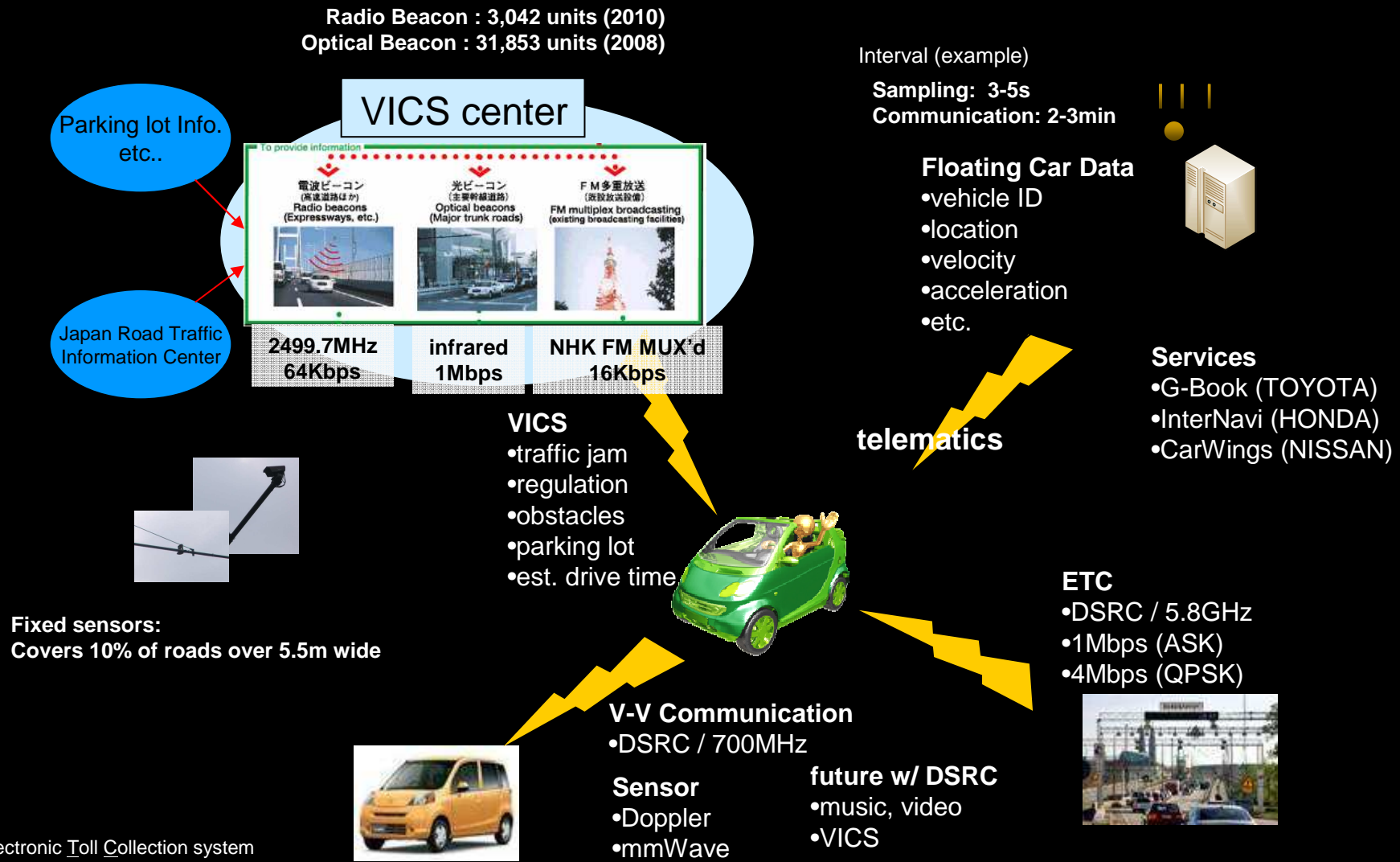
**1,000,000,000,000,000,000,000**

Medical images comprise **30%** of all data

# Massive Scale Analytics Landscape

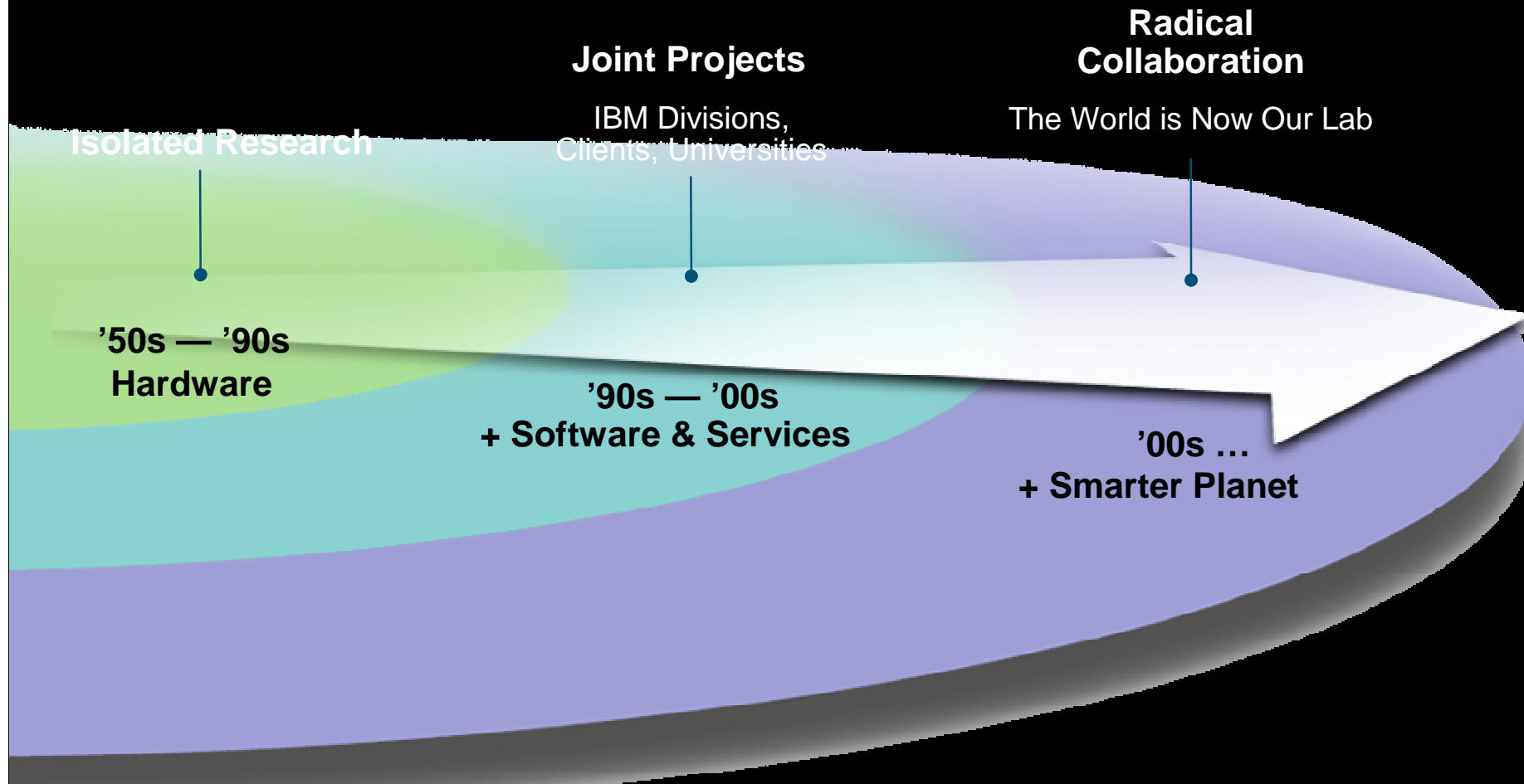


# Transportation can also be improved using instrumentation and analytics – Japan example



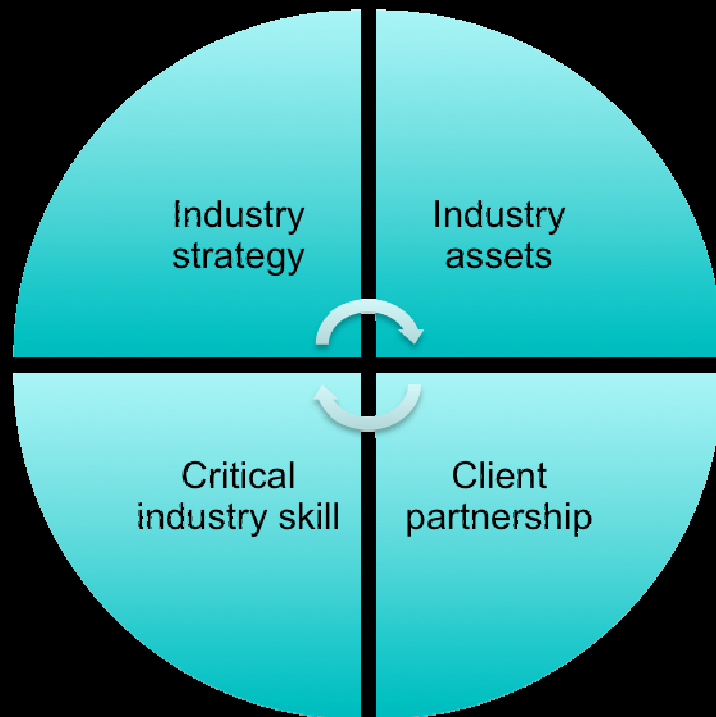
ETC: Electronic Toll Collection system  
 DSRC: Dedicated Short Range Communication  
 VICS: Vehicle Information and Communication System

# The Eras of IBM Research

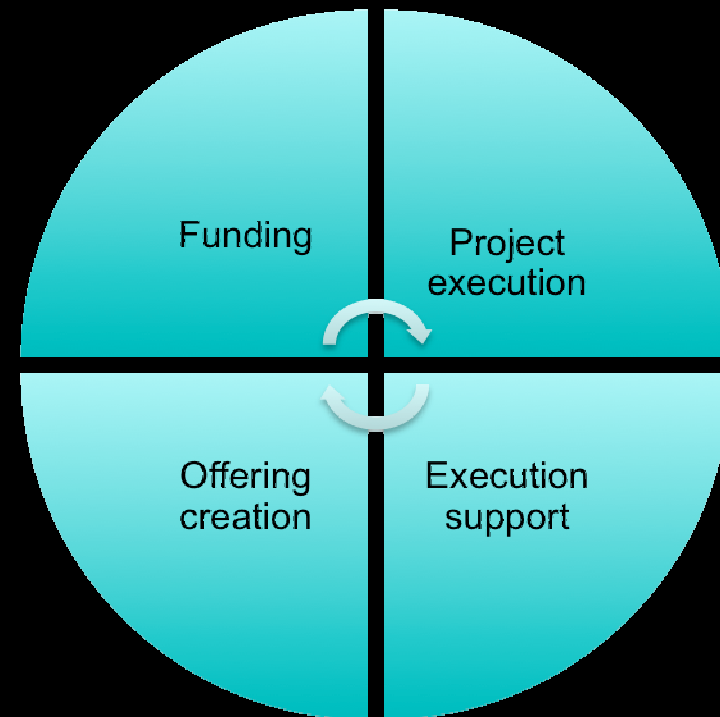


# Approach to increase impact of Industry teams in IBM Research

**Develop execution priorities by Industry**



**Execute against priorities to deliver impact**



Establish management system to ensure impact

# Evolution and Innovation

